

ePSB: The Public Service Board's New Electronic Case Management System

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- ePSB will include electronic filing, electronic document management, electronic case management, and public access features
- The Board's goals for ePSB include making it easier for people to do business with the Board and to access information about Board cases
- Current "go live" date is mid-November 2015
- Transition period

ePSB Features: Electronic Filing

- Access via the Board's website; no new software required for external users
- Electronic filing screens will include a mixture of fields where a filer will type data directly into the system and places where a filer can upload documents
- Current Board-approved application forms will be turned into case initiation screens
- ePSB will send filers an email confirmation
- Features that will make it easier for filers:
 - Autocomplete functionality
 - Screens will indicate which fields and documents are required
 - "Save for Later" button
 - ePSB will provide electronic notice of an initial filing to required State entities
 - ePSB will provide electronic notice of subsequent filings and documents issued to all parties in a case who can receive such notice
- People who do not have the ability to file via ePSB will still be able to file in paper

ePSB Features: Public Access via PSB Website

- Access to all public documents filed in Board cases, all public documents issued by the Board, and case information including: case status, case schedule, hearing calendar, current service list, and a "register of actions."
- Pre-defined searches for:
 - Cases that meet particular criteria (for example, new cases or list of net metering projects)
 - Finding a particular case
 - Finding specific documents within a case
 - Board orders (eventually all Board orders will be incorporated into ePSB)
- "My Cases" feature for parties to cases
- "Subscription" feature for members of the public